### **BEST PRACTICES FORUM**

Omni Shoreham Hotel Washington, DC 20001

### Thursday, June 8, 2017

2017

- 7:30 AM 8:15 AM REGISTRATION
- 8:15 AM 8:45 AM **WELCOME**

*Leanne Caret* Chair, DII Steering Committee President and Chief Executive Officer Boeing Defense, Space & Security

*Ellen Martin* Chair, DII Working Group Vice President, Ethic and Business Conduct The Boeing Company

# 8:45 AM – 9:45 AM ETHICS AND COMPLIANCE: A VIEW FROM THE DOD PROCUREMENT EXECUTIVES

*This panel will discuss the critical importance of contractor ethics and compliance programs throughout the supply chain and the need for effective partnering and collaboration.* 

Moderator: **Robert A. Burton** Partner Crowell & Moring LLP

Speakers:Major General Casey D. BlakeDeputy Assistant Secretary for ContractingOffice of the Assistant Secretary of the Air Force for Acquisition

Mathew C. Blum Associate Administrator Office of Federal Procurement Policy

*Elliott B. Branch* Deputy Assistant Secretary of the Navy Acquisition and Procurement

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*John M. Tenaglia* Deputy Director Defense Procurement and Acquisition Policy

9:45 AM – 10:00 AM BREAK

2017

10:00 AM – 11:00 AM WHAT DO YOU MEAN THE RULES HAVE CHANGED???? Yes, there have been substantial changes in Federal gift rules in 2017. Senior DoD and Senate ethics officials will walk us through common corporate events and situations which spawn myriads of questions for Ethics Advisors. Compare your current practices and guidance with the new realities when dealing with executive and legislative branch officials.

- Moderator: John Sassaman Director The Boeing Company
- Speakers: *Ruth Vetter* Director, Standards of Conduct Office U.S. Department of Defense

**Deborah Mayer** Chief Counsel and Staff Director U.S. Senate Select Committee on Ethics

*Judith Kim* Associate General Counsel, Ethics and Compliance Booz, Allen, Hamilton

### 11:00 AM – 12:00 PM HIGH PERFORMANCE WITH HIGH INTEGRITY

### **KEYNOTE SPEAKER**

*Benjamin W. Heineman, Jr.* Senior Fellow Belfer Center for Science and International Affairs

12:00 PM – 1:00 PM NETWORKING LUNCH

### 1:15 PM **-** 2:15 PM

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### **BREAKOUT SESSION 1**

Breakout Sessions have been developed so you may follow one topic throughout the conference or, if you prefer, mix and match the sessions to your interests.

#### Breakout A: Culture – Reaching Mid-level Managers (Palladian)

Ethics & Compliance programs focus on engaging your company's mid-level managers to promote ethical behavior and a culture of integrity through the workplace. While the tone at the top is crucial for an ethical and compliancebased workforce, it is equally important that mid-level managers foster these same goals and inspire their teams to similarly engage. Panelists will present approaches that have been implemented and proven successful in engaging midlevel managers.

<u>Moderator</u>: *David Feniger* Vice President and General Counsel Health Net Federal Services

#### Speakers:

Rhonda Grady Program Manager Ethics & Business Compliance Esterline Corporation

John Lossing Sr. Director, Compliance Mission Essential

#### Michael Miller

Senior Director Ethics & Compliance Aerojet Rocketdyne

### Breakout B: Risk Management – How to Assess Top Compliance Risks (Congressional A)

Practical guidance on how to identify and assess compliance risks (as distinguished more broadly from enterprise strategic, operational, or financial risks), and sharing of common Ethics & Compliance risks.

<u>Moderators</u>: *Jamal Ahmed* Vice President, Internal Audit Day & Zimmermann

*Melisse Ader-Duncan* Sr. Associate General Counsel Textron Systems

<u>Speakers</u>: John Bartholomew Executive Director Corporate Governance & Compliance Concurrent Technologies Corporation

*Rich Gilligan* Vice President, Ethics Serco

### Breakout C: Leadership Engagement-Approaching Top Level Leaders, Developing the Business Case and Measuring Results (Congressional B)

Two small programs will share how they obtained leadership buy-in and support for their Ethics & Compliance programs and use innovation to leverage resources. The panel will explore how to develop a business case for an Ethics and Compliance program, including measuring return on investment and risk mitigation.

<u>Moderator</u>: *Roz Bliss* Manager, Global Integrity Northrop Grumman Corporation

<u>Speakers</u>: Natalie Corella Chief Compliance Officer Advanced Technology International

**Paige Shannon** Vice President, Risk and Compliance KForce

2:15 PM – 2:25 PM BREAK

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### 2:25 PM – 3:25 PM BREAKOUT SESSION 2

### Breakout A: Culture – Respond and Recover from Misadventure (Congressional A)

Share best practices for creating an effective and open culture that encourages errors, or misadventures, to be acknowledged and then remedied. A fear-based culture may lead to an environment of concealing misadventures, placing a company at greater risk. The panel will review approaches in which a culture of accountability allows for, and responds to, misadventures as part of an effective operating rhythm.

<u>Moderator</u>: Noelle Slifka VP & Associate General Counsel, Government Contracts United Technologies Corporation

<u>Speakers</u>: *Ayman Bekdash* Vice President Business Development DGC International

Peter Gundersen Vice President International Trade Compliance United Technologies Corporation

David Handler Chief Compliance Officer & Deputy General Counsel GE Aviation **Breakout B: Risk Management – Approaches to Develop Mitigation Plans and Controls (Palladian)** *Identify methods to develop risk area mitigation plans, implement controls, and determine tracking mechanisms to measure* 

achievement to plan.

<u>Moderators</u>: Jamal Ahmed Vice President, Internal Audit Day & Zimmermann

*Melisse Ader-Duncan* Sr. Associate General Counsel Textron Systems

<u>Speakers</u>: **JB Wakefield** Compliance Leader Military Systems Operation GE Aviation

Hilary Hageman Vice President, Chief Privacy Officer, Chief Counsel for Cyber Security and Privacy SAIC

### Breakout C: Leadership Engagement – Building, Influencing, and Incentivizing an Ethics and Compliance Network (Congressional B)

Many Ethics & Compliance programs rely on networks of internal volunteers throughout organizations to act as an extension of ethics and compliance program. The panel will discuss how to build, influence and incentivize these networks in a manner that benefits both the individual as well as the company – individuals engage to enrich their careers and add value to the business while providing the support needed for Ethics & Compliance programs.

### Moderator:

Blair Marks Director, Ethics Engagement and International Operations Lockheed Martin Corporation

### <u>Speakers</u>:

*Terry Bridges* Director, Ethics and Compliance Georgia Tech Research Institute

*Christina Herold* Ethics Advisor Northrop Grumman Corporation

*Maria Hubbard* Director, Ethics and Diversity General Dynamics

*Michael Salvetti* Manager, Logistics Engineering Huntington Ingalls Industries

3:25 PM – 3:45 PM BREAK

| 3:45 PM - 4:30 PM        | <b>PARTNERING WITH SMALL BUSINESS SUPPLIERS - HEARING THEIR</b><br><b>CHALLENGES/SBA REQUIREMENT (UNDER NDAA)</b><br>The Small Business Administration, Suspension & Debarment Officials, and the 2017<br>National Defense Authorization Act have acknowledged that small business suppliers require<br>assistance in understanding compliance obligations under U.S. contracting regulations. This<br>session identifies opportunities for engagement with small supply chain partners through<br>awareness trainings via conferences, webinars, mentoring, and sharing of the DII Small<br>Business Toolkit. |
|--------------------------|--|
| Moderator:               | <i>Kim Kaminski</i><br>Vice President & Chief Ethics Officer<br>BAE Systems, Inc.  |
| Speakers:                | <i>Kenneth Dodds</i><br>Director of Policy, Planning and Liaison<br>Small Business Administration  |
|                          | <i>Karen O'Brien</i><br>Senior Ethics Officer<br>Lockheed Martin Corporation   |
|                          | <i>Gloria Pualani</i><br>Director Supplier Diversity<br>Northrop Grumman   |
| 4:30 PM - 5:15 PM        | <b>DII PROGRAM COMPARISON SURVEY</b><br>The results of the recently launched signatory comparison survey will be revealed. The study<br>includes key elements of our programs including organizational structure, training and<br>communications, hotline statistics, and the use of surveys.  |
| Speakers:                | <i>Pat Harned, Ph.D</i><br>Chief Executive Officer<br>Ethics & Compliance Initiative   |
|                          | <i>Skip Lowney</i><br>Director, Benchmarking Services<br>Ethics & Compliance Initiative  |
| 5:15 PM <b>-</b> 6:45 PM | RECEPTION  |

### Friday, June 9, 2017

7:30 AM - 8:30 AM REGISTRATION/BREAKFAST

### 8:30 AM – 8:45 AM OPENING REMARKS

*Ellen Martin* Chair, DII Working Group Vice President, Ethic and Business Conduct The Boeing Company

### 8:45 AM – 9:45 AM BREAKOUT SESSION 3

### Breakout A: Culture – Advancements in Values Based Education (Congressional A)

Examine the importance and efficacy of a values-based organization -- that is a living and breathing culture of shared values among all employees. Practitioners will offer viewpoints on successful values-based education, placing particular emphasis on recent advancements and new approaches. The panel will provide examples of management and leadership engagement in this values-based endeavor, which leads to increased productivity and employee engagement.

<u>Moderator</u>: *Bridget McGraw* Executive Risk Counsel GE Aviation

<u>Speakers</u>: *Tracy Scroggins* Ethics & Compliance United Launch Alliance

Jason Frei Director Ethics and Business Conduct The Boeing Company

### Breakout B: Risk Management – Recognizing Emerging Risks/Blind spots (case study) (Congressional B)

Panel will describe personal experiences in mitigating selected compliance risks, share challenges faced and successes achieved.

### <u>Moderators</u>: Jamal Ahmed Vice President, Internal Audit Day & Zimmermann

*Melisse Ader-Duncan* Sr. Associate General Counsel Textron Systems

<u>Speakers</u>: *Charles Neff* Director of Compliance Huntington Ingalls Industries

### Breakout C: Leadership Engagement – Influencing Leaders to Carry the Message (Palladian)

Panelists will share how they have influenced their leaders to carry the ethics message, including creating an open culture to foster speaking up, setting the bar for ethical behavior and cascading ethical messages throughout the organization.

<u>Moderator</u>: **Dr. Danny Ebb** Sector Director, Ethics and Business Conduct Northrop Grumman Corporation

<u>Speakers</u>: *Evelyn Gregory* Manager of Ethics Huntington Ingalls Industries

*Paul Meredith* Director of Ethics & Trade Compliance Vectrus

### Michele Brown

SVP, Chief Ethics & Compliance Officer, Deputy General Counsel Leidos

### Dmitry Chausovsky

Director Compliance Risk Management The Boeing Company

Hau Pho Senior Manager Compliance Risk Management The Boeing Company

*Todd Thompson* Manager, Risk and Compliance Ingalls Shipbuidling

### Michael Miller

Senior Director Ethics & Compliance Aerojet Rocketdyne Holdings, Inc.

10:00 AM - 10:15 AM BREAK



2017

### 10:15 AM - 11:00 AM BREAKOUT SESSION 4

Best Practice forum participants will have the opportunity to share best practices and also ask for ideas of help with enhancing their ethics program. The participants will break into four groups and will rotate into different breakout rooms to focus on:

| Breakout A: Effective<br>Ethics & Business Conduct<br>Program – Inquiry and<br>Reporting Mechanisms<br>(Cabinet) | Breakout B: Effective<br>Ethics & Business Conduct<br>Program – Investigations<br>(Palladian) | Breakout C: Effective<br>Ethics & Business Conduct<br>Program – Code and Policy<br>(Congressional A) | Breakout D: Effective<br>Ethics & Business Conduct<br>Program –<br>Communications Plan and<br>Awareness Initiatives and<br>Training<br>(Congressional B) |
|--|---|--|--|
| Facilitators:  | Facilitators:   | Facilitators:  | Facilitators:  |
| Kathy Norton   | Norman Good   | Rielle Miller Gabriel  | Tina Chiriaco  |
| Vice President PGBA  | Director  | Ethics Analysis Manager  | P&S Sector   |
| BCBSSC Compliance  | Ethics and Business   | Lockheed Martin  | Ethics Director  |
| Officer and Privacy  | Conduct   | Corporation  | BAE Systems  |
| Official   | The Boeing Company  | _  |  |
| PGBA   |   | Nancy Phillips   | Noelle Slifka  |
|  | Trisha Olson  | Senior Manager   | VP & Associate General   |
| James Smith  | Director, Ethics and  | Ethics and Business  | Counsel, Government  |
| Senior Manager   | Business Conduct  | Conduct  | Contracts  |
| Ethics and Business  | Rockwell Collins  | The Boeing Company   | United Technologies  |
| Conduct  |   |  | Corporation  |
| The Boeing Company   |   |  |  |
|  |   |  |  |

11:00 AM - 11:15 AM BREAK

### 11:15 AM – 12:00 PM BREAKOUT SESSION 4

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| Breakout A: Effective<br>Ethics & Business Conduct<br>Program – Inquiry and<br>Reporting Mechanisms<br>(Cabinet) | <b>Breakout B: Effective</b><br>Ethics & Business Conduct<br>Program – Investigations<br>(Congressional B) | Breakout C: Effective<br>Ethics & Business Conduct<br>Program -Code and Policy<br>(Congressional A) | Breakout D: Effective<br>Ethics & Business Conduct<br>Program –<br>Communications Plan and<br>Awareness Initiatives and<br>Training<br>(Palladian) |
|--|--|---|--|
| Facilitators:  | Facilitators:  | Facilitators:   | Facilitators:  |
| Kathy Norton   | Norman Good  | Rielle Miller-Gabriel   | Tina Chiriaco  |
| Vice President PGBA  | Director   | Ethics Analysis Manager   | P&S Sector   |
| BCBSSC Compliance  | Ethics and Business  | Lockheed Martin   | Ethics Director  |
| Officer and Privacy  | Conduct  | Corporation   | BAE Systems  |
| Official   | The Boeing Company   | _   | -  |
| PGBA   |  | Nancy Phillips  | Noelle Slifka  |
|  | Trisha Olson   | Senior Manager  | VP & Associate General   |
| James Smith  | Director, Ethics and   | Ethics and Business   | Counsel, Government  |
| Senior Manager   | Business Conduct   | Conduct   | Contracts  |
| Ethics and Business  | Rockwell Collins   | The Boeing Company  | United Technologies  |
| Conduct  |  |   | Corporation  |

12:15 PM - 1:30 PM

The Boeing Company

### CAROL MARSHALL LUNCHEON

The Carol Marshall Lecture Series features a speaker who seeks to promote values-based ethical leadership and culture, exhibits strong personal integrity, and continues to advance the field of ethics with thought leadership, innovative practices or progressive ideas.

Guest Speaker: *Retired Col. Arthur Athens* Stockdale Center for Ethical Leadership

### 1:30 PM – 1:45 PM CLOSING REMARKS

*Ellen Martin* Chair, DII Working Group Vice President, Ethic and Business Conduct The Boeing Company

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